

Fees, Payments, and Cancellation Supplemental Terms for Unlimited Gig

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1. Introduction

These Fees, Payments, and Cancellation Supplemental Terms (“Terms”) govern all payments, fees, and cancellations related to services booked through Unlimited Gig. By using our platform, you agree to comply with these Terms, which supplement our general Terms of Use.

2. Service Fees

Platform Fees

Unlimited Gig charges a platform fee for facilitating the connection between Users and Providers. This fee is automatically included in the total cost displayed during booking.

Additional Charges

Certain services may incur additional charges, such as:

- Overtime fees for extended services.
- Equipment or material costs required for service completion.
- Travel expenses, as specified by the Provider.

These charges will be detailed during the booking process.

3. Payment Terms

Payment Methods

Unlimited Gig accepts payments via

- Credit and debit cards
- Digital wallets (e.g., PayPal, Google pay, Apple Pay)

Authorization and Payment Processing

When booking a service, Users authorize Unlimited Gig or its payment processing partners to charge the provided payment method for the full service amount, including fees and taxes. Payment information is securely stored in compliance with GDPR and PCI DSS standards.

4. Cancellations and Refunds

Cancellation by Users

Users may cancel a booking as follows:

- Before Service Start: Full refund if canceled within a specific time window (e.g., 24 hours before the scheduled service).
- Last-Minute Cancellations: A cancellation fee may apply for cancellations made within the last 24 hours before service commencement.

Cancellation by Providers

Providers may cancel services due to unforeseen circumstances. In such cases, Unlimited Gig will facilitate rescheduling or offer a refund to the User.

Refund Policy

Refunds are issued to the original payment method within 5-10 business days, subject to applicable fees and deductions.

5. Sales Tax Collection and Remittance

Users of the Unlimited Gig platform may be liable for taxes or similar charges (including VAT, if applicable in the UK or other jurisdictions where services are performed) that are imposed on services and/or fees paid under these Terms. Such taxes must be collected and/or paid in compliance with local laws.

In certain jurisdictions, Unlimited Gig may be required to collect, remit, and/or report taxes and revenue information about Users to the applicable tax authorities. By using the platform, you agree that:

1. Receipts and Documentation: Unlimited Gig may issue, on your behalf, receipts or other documentation to facilitate accurate tax reporting. Use of your account may be paused if required tax-related documentation is not provided upon request.
2. Taskers' Responsibilities:
 - Service Providers ("Taskers") remain fully responsible and liable for compliance with all tax obligations, including filing tax returns (e.g., VAT), paying taxes, and adhering to local regulations for services performed.
 - Taskers should consult their own tax advisors to ensure compliance with applicable tax and reporting requirements.
3. Unlimited Gig's Role: Unlimited Gig is not responsible for ensuring Users' compliance with applicable tax obligations. Specifically:
 - Unlimited Gig is not jointly or severally liable for Taskers' taxes, interest on overdue taxes, or penalties for non-compliance.
 - Unlimited Gig may request Taskers to confirm and/or demonstrate compliance with their tax obligations, including but not limited to VAT and social contributions.
 - Unlimited Gig reserves the right to deactivate or limit a Tasker's account upon:
 - Determination by applicable tax authorities that the Tasker has failed to comply with tax obligations.
 - Failure by the Tasker to provide requested confirmation or documentation of compliance.

6. Disputes and Chargebacks

Users and Providers agree to attempt to resolve disputes directly. Unlimited Gig may mediate disputes at its discretion but is not obligated to do so. Users initiating chargebacks through their payment provider must provide valid reasons. Unjustified chargebacks may result in account suspension.

7. Changes to Fees and Payment Terms

Unlimited Gig reserves the right to modify fees and payment terms. Changes will be communicated via email or platform notifications. Continued use of the platform constitutes acceptance of the revised terms.

8. Contact Information

For questions or concerns related to fees, payments, and cancellations, contact Unlimited Gig at:
Email: accounts@unlimitedgig.com